



TOP 10 SOLUTIONS HR/BENEFIT DEPARTMENTS

CHALLENGES

SOLUTIONS

1 MULTIPLE SYSTEMS/VENDORS <ul style="list-style-type: none">Creates additional vendor management dutiesCreates duplication of information	ONE-STOP SHOP <ul style="list-style-type: none">Enrollment, Billing, COBRA, FSA, Call CenterComprehensive benefits administration in one place, on one system, with one service team
2 PAPER ENROLLMENT <ul style="list-style-type: none">Slow paper-based administrative processingPoor data integrity, Less effective reporting	ELECTRONIC ADMINISTRATION <ul style="list-style-type: none">REAL TIME information available onlineElectronic (EDI) transmission of all information
3 LOW DATA INTEGRITY <ul style="list-style-type: none">Paper demands multiple points of data-entry in different systems leading to discrepanciesWaiting for data entry creates lags	HIGH DATA INTEGRITY <ul style="list-style-type: none">EDI ensures a single point of data entryAutomated feeds eliminates lag
4 BILLING/RECONCILIATION CONFUSION <ul style="list-style-type: none">Time consuming review of Carrier billsMultiple plans, locations, divisions, and eligibility rules cause confusion for HR	AUTOMATED AT OS1 <ul style="list-style-type: none">OS1 provides Clients with a single, concise billing statementClient cuts one check which OS1 distributes to vendors with eligibility back-up detail reporting
5 COMPLIANCE RISK <ul style="list-style-type: none">Complex regulations and strict timelines put companies at risk of fines, liabilityPrivacy issues with internal administration	COMPLIANT ADMINISTRATION <ul style="list-style-type: none">Professional, automated administrationOutsourced administration eliminates sensitive internal privacy concerns
6 LOW ROI FROM HR STAFF <ul style="list-style-type: none">Paying HR/Benefits staff to perform lower skill administrative duties is a low ROI	OUTSOURCING AFFORDABILITY <ul style="list-style-type: none">Specialized technology brings efficiencyOutsourced professionals bring quality and dependability at a lower cost
7 HR TURNOVER <ul style="list-style-type: none">Significant disruption to the administrative routineMuch of the expertise walks out the door	CONTINUITY <ul style="list-style-type: none">Valuable continuity to your administrationNo more suffering from absenteeism, leave, or employee turnover in HR
8 HR ADMINISTRIVIA <ul style="list-style-type: none">HR consumed with task oriented projectsDistracted from core objectives	FULL SERVICE SOLUTION <ul style="list-style-type: none">HR becomes fully strategicPromotes focus on more productive strategic initiatives with greater ROI
9 EMPLOYEE ADMINISTRIVIA <ul style="list-style-type: none">Claims, copays, network issues, open enrollment, eligibility rules, EOB's, etc.	EMPLOYEE SERVICE CENTER <ul style="list-style-type: none">Personal assistance via Toll Free lineExperts have employee info at their fingertips
10 SOFT COST, CAN'T BUDGET <ul style="list-style-type: none">Difficult to quantify HR time spentPaper, printing, postage communication costs	HARD COST, CAN BUDGET <ul style="list-style-type: none">Set price for a specific list of services - PEPMEasy to budget for costs based on headcount